

Patient-Centered Primary Care Home Program Update

April 2022

New PCPCH Resource Library

Looking for resources around a particular PCPCH standard or primary care topic? The PCPCH program Resources and Technical Assistance webpage now includes an interactive resource library! This searchable library contains guidance, tools, templates and other resources that clinics might find useful when implementing the PCPCH standards or working to improve the health literacy, cultural competency, or equity of the care they provide.

The library includes resources created by the PCPCH program and other health organizations. It also includes many of the resources that were previously offered on the Patient-Centered Primary Care Institute (PCPCI) website.

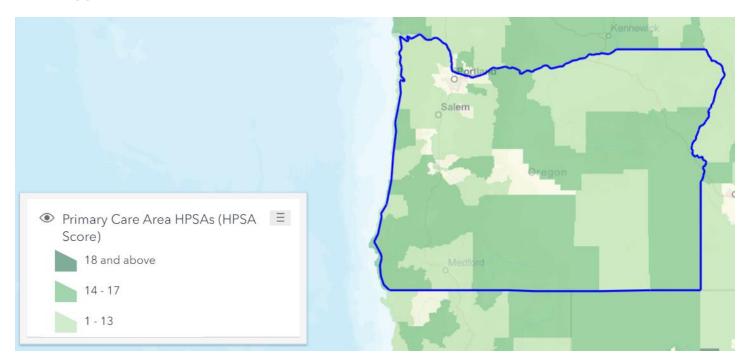
As an example, practices looking for help with **PCPCH Measure 5.C.3 (Care Plans)** can type "5.C.3" or "care plans" into the search bar to see a care plan template guide, examples of care plans that meet the intent of this measure, and downloadable care plan templates along with other types of guidance.

5.C.3 Q X			
Topic	Link	Source	Description
Standard 5.C	Extra Guidance on Standard 5.C.3 - Care Plans	PCPCH Program	Additional guidance on PCPCH Measure 5.C.3 which encourages practices to develop care plans with select patients.
Standard 5.C	OHSU Care Plan Template - CYSHCN	PCPCH Program	A shared care plan template for for Children and Youth with Special Health Needs, developed by the Oregon Health & Science University in collaboration with the U.S. Department of Health and Human Services (HHS), that could meet PCPCH Measure 5.C.3.
Standard 5.C	PCPCH Program Care Plan Template Guide	PCPCH Program	A guide for practices interested in developing or revising care plan templates in a way that meets PCPCH Measure 5.C.3.
Standard 5.C	PCPCH Program Care Plans - General Example	PCPCH Program	A filled-out example of the general care plan template developed by the PCPCH Program that would meet PCPCH Measure 5.C.3.
Standard 5.C	PCPCH Program Care Plans - General Template	PCPCH Program	General care plan template developed by the PCPCH Program that would meet PCPCH Measure 5.C.3.

Feel free to email **pcpch@dhsoha.state.or.us** with questions. The complete specifications and expectations for each standard can be found in the <u>PCPCH 2020 Recognition Criteria Technical Specifications and Reporting Guide</u>.



Reminder: clinics can improve their staff recruiting & retention efforts by becoming a NHSC-approved site



Application cycle ends on May 10th

The application process is still open for eligible healthcare facilities to become National health Service Corps (NHSC)-approved sites. NHSC-approved sites provide outpatient, primary health care services to people in Health Professional Shortage Areas (HPSAs). Once at your site, eligible clinicians can apply for loan repayment assistance. NHSC-approved sites can reach thousands of clinicians seeking work in communities with limited access to care.

Interested practices can visit the <u>NHSC Application Page</u> to view additional benefits and eligibility requirements. If you believe that your practice meets the federal standards, contact Liza Root from the <u>Oregon Primary Care Office (PCO)</u> for next steps. Many practices have successfully been approved by working with the PCO during this process. There are currently more than 460 practices in Oregon participating in the National Heath Service Corps.

Liza Root: liza.root@dhsoha.state.or.us

Recorded webinar: COVID-19 therapeutics for providers

Last month the Oregon Health Authority hosted a provider webinar focused on COVID-19 therapeutics. It covered the available medications and their indications and included a panel discussion featuring medical professionals from multiple health systems across Oregon. Panelists shared their respective experiences on best practices, strategies on patient qualifications, timely testing methods, and outreach efforts. Practices can <u>click here to watch the webinar recording</u>. Questions can be directed to <u>Gregory.Desrosiers@dhsoha.state.or.us.</u>



Upcoming webinar on how to successfully integrate behavioral health providers into primary care

Thursday, April 21 at 10:00 am

The <u>Primary Care Development Corporation</u> (PCDC) is hosting a webinar for practices working towards successful behavioral health and primary care integration.

This webinar will take a deep dive into what makes the gears of collaboration turn within integrated care settings. Experts will share examples of policies to put into practice, highlight functional team roles, and feature concrete strategies for behavioral health providers who are navigating interpretation of physical health results as part of de-siloed team partnerships. Interested practices can <u>click here</u> to register.



Free, quick online tobacco cessation counseling training (with CME)

This short online course will improve your care team's ability to help patients quit tobacco. The course focuses on *Brief Tobacco Intervention and Motivational Interviewing* techniques. It is self-paced, takes approximately 45 minutes, and can be started, paused and resumed later as needed. Click here to access the training

CMEs: This training has been reviewed and is accepted for up to 1.0 prescribed credit from the American Academy of Family Physicians (AAFP). For other licensing boards that may not pre-approve continuing education credits (for example, the Board of Licensed Professional Counselors and Therapists), please submit the certificate of participation to your accrediting body.

Questions?

We are here to help! Contact us at PCPCH@dhsoha.state.or.us.

About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit www.PrimaryCareHome.oregon.gov.

The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for trans formative, whole-person, and evidence-based care.

